



TIMEBOUND ACTION PLAN

2023 - 2024

Our 2023-2024 timebound plan indicates next steps and key actions in alignment with our sustainability strategy.

Olenex's timebound plan is centered along three key pillars:



Responsible Sourcing & Supply Chain Transformation



Transparency and Accountability



Climate Change

RESPONSIBLE SOURCING & SUPPLY CHAIN TRANSFORMATION

APPROACH

KEY ACTIONS

TRACEABILITY

Traceability to Mills (TTM) 100%
Traceability to Plantations (TTP)*
85% by 2023 & 100% by 2024

Olenex **has already achieved 100% traceability to mills (TTM)** and have undergone external assurance (audit) by Control Union.

Definition of “traceable to plantations” (TTP) is highly debated. Olenex’s current approach requires considerable details about growers. Our calculations of traceable volumes of oil include gathering all information, according to our TTP criteria from each mill. RSPO segregated (SG) certified palm oil is by default 100% traceable to plantation.

Roll-out traceability template to gather the required mill and plantation information for every shipment of palm products received.

Continue to request plantation information from suppliers.

As of end of December 2022, **81.9% of our supply chain is TTP**

SATELLITE MONITORING

Monitoring 100% of Olenex’s supply chain

In line with our deforestation-free commitment, Olenex **proactively monitors all suppliers** through multiple third-party satellite monitoring systems.

Through Wilmar, we have signed an agreement with Grepalma (the Palm Grower Association of Guatemala) that will allow us to access the information from the Grepalma’s associates that are being monitored.

2023: cover other countries which we source from in Latin America, additionally to Guatemala.

2024: 100% of Latin America supply base covered by satellite monitoring.

*Traceability to plantations (TTP) definition based on: [wilmar-international.com/sustainability/supply-chain-transformation/traceability/traceability-back-to-plantation](https://www.wilmar-international.com/sustainability/supply-chain-transformation/traceability/traceability-back-to-plantation)

RESPONSIBLE SOURCING & SUPPLY CHAIN TRANSFORMATION

APPROACH

KEY ACTIONS

SUSTAINABILITY CERTIFICATION

Olenex is committed to **continuously increase its share of RSPO** certified sustainable palm oil in line with its commitment to Shared Responsibility.

Being a processor and trader, Olenex fully depends on the demand for RSPO certified sustainable palm oil by downstream actors, especially end-product manufacturers.

Sourcing RSPO certified volumes

Our 2021 RSPO uptake, as reported in ACOP 2021, is 55%.

We continue advocating the benefits of RSPO certified sustainable palm oil among our customers and wider stakeholder community.

SUPPLIER ENGAGEMENT

Olenex's supplier engagement process involves how we **engage and hold our suppliers accountable** to consistently deliver on expected milestones in line with our NDPE commitments.

Together with Wilmar, we will continue to engage directly with mills by rolling out our annual self-assessment questionnaire via the Supplier Reporting Tool (SRT), conduct field assessments on high priority mills and develop continuous improvement plans.

Through baseline assessment, we have developed a risk assessment procedure that allows us to prioritise engagement efforts with suppliers.

Ensure compliances of all suppliers to our NDPE policy commitments.

Continually ensure a thorough due diligence process is undertaken for every potential supplying mills before they are eligible to enter Olenex's supply chain.

Adopt a group-level approach towards supply chain transformation, including managing non-compliant suppliers.

Together with Wilmar, continue to roll out SRT to all supplying mills across Malaysia, Indonesia, Africa, and Latin America. Continue to roll out supplier training sessions and supplier engagement programs.

RESPONSIBLE SOURCING & SUPPLY CHAIN TRANSFORMATION

APPROACH

KEY ACTIONS

GRIEVANCES

Achieve a 100% response rate for all grievances

Our grievance procedure promotes transparency and accountability, through the disclosure of our full list of grievances, with updates on our actions to address them.

Olenex continuously aims to achieve a 100% response rate for all grievances raised via our grievance procedure and, together with Wilmar, works towards resolving all open cases effectively and transparently.

Aligned with Wilmar, Olenex implements a **'suspend first' approach for suppliers**. Effective 1 January 2019, suppliers involved in verified cases of deforestation and/or new development on peatland face immediate suspension at group-level.

In 2020, Wilmar published the no exploitation protocol for third-party suppliers, that supports our grievance procedure.

SUSTAINABILITY PROGRAMMES

Smallholder programmes

At Olenex, we support **development projects that enable indigenous people and plantations to respect nature**, the environment, human rights, and honest trade. These projects aim to create awareness and educate the farmers, millers, and all other stakeholders involved in the sustainability goals we follow.

Olenex is committed to continue rolling out sustainability programs in Latin America which will be fully funded by the Mariposa initiative. A new programme will start on 2023.

Considering Olenex being one of the leading buyers of crude palm oil in Latin America, we focus our efforts on that region.

Mariposa is a crowdfunding initiative with financial contribution from Olenex's customers ("Friends of sustainable palm oil from Latin America").

TRANSPARENCY AND ACCOUNTABILITY

APPROACH

REPORTING

Olenex's sustainability dashboard is updated with information related to traceability, certification, supply chain monitoring, and NDPE compliance. We are publishing at least two sustainability news annually. This is supported by Wilmar's sustainability reports and the palm NDPE implementation report.

Despite improvements in the transparency of supply chain activities and initiatives, there is still a need to measure and communicate NDPE progress more effectively to suppliers and stakeholders.

To this end, Olenex **reports NDPE progress using the NDPE Implementation Reporting Framework (IRF)**. Olenex has published the 2022 NDP IRF profile of each refinery on our website and these have undergone external assurance (audit) by Control Union.

KEY ACTIONS

Monitoring and reporting progress transparently and regularly

Reporting NDPE progress using the NDPE IRF (Implementation Reporting Framework)

Publish sustainability news biannually.

Share Mariposa updates annually.

Preparation to implement the EU CSRD (Corporate Sustainability Reporting Directive)

Annual IRF reporting (audited)

Encourage our suppliers to use NDPE IRF to report their NDPE progress

CLIMATE CHANGE

APPROACH

GREENHOUSE GAS EMISSIONS

Taking actions to mitigate the impacts of climate change by **reducing Greenhouse Gas** (GHG) emissions in line with GHG protocol.

KEY ACTIONS

Climate change impact mitigation

In 2022, Olenex has completed calculations on our 2021 baseline scope 1 and scope 2 GHG emissions of our refineries.

Q2 2023: complete calculations on 2022 scope 1 and scope 2 GHG emissions

Q1 2024: complete calculations on 2021 baseline scope 3 emissions

A WAY FORWARD

As a global integrated agriculture and food company specialized in edible oils, Olenex is in a strategic position to leverage our resources, experience, and expertise to address shared concerns.

Sustainability has always been an important part of our ethos, and it is at the heart of our business strategy.

